



# Facilitator's Guide to Human-Centered Design

**Lead others through the human-centered design process**

## Description

Sharing knowledge and teaching others is a win-win: it grows your leadership and advances the community. Building on your experience with the human-centered design and workshop facilitation, you'll learn to plan and lead a one-day, hands-on introductory workshop for 5 to 20 people who have little to no knowledge of human-centered design. The materials include a script, presentation, worksheets, and agendas to maximize your success.

## What You'll Learn:

- Understand how to guide people through the Human-Centered Design process
- Help new learners experiment with creative problem-solving approaches

**Format:** Project-Based Course

## Curriculum:

- **LEARNING TOOLS**
  - A 76-page Facilitator's Guide produced by IDEO.org to walk you through all stages of planning and delivering a human-centered design workshop
  - A 77-slide training deck produced by IDEO.org to facilitate your training
- **Section 1: First Things First**
  - Reading: How to Use this Guide
  - Reading: Welcome, Purpose, Context
  - Activity: Introduce Yourself to the Community
- **Section 2: Planning Guidelines**
  - Reading: Planning Guidelines
  - Activity: Facilitator's Planning Timeline
  - Activity: Facilitator's Planning Workshop
- **Section 3: Workshop Content and Tools**

- Resource: Participant Communication Templates
- Resource: Agenda Templates
- Resource: Workshop Deck
- Resource: Worksheets and Handouts
- Resource: Participant Surveys
  
- **Section 4: Closing Out**
  - Resource: Surveys
  - Reading: Thank You Message
  - Activity: Share Photos and Results from Your Workshop

**About the Course Partner**

IDEO.org is the nonprofit arm of the world-renowned design firm, IDEO. They design products, services, and experiences to improve the lives of people in poor and vulnerable communities. They are experts in human-centered design, a creative approach to problem solving.